

The Siam Enquire

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BANGKOK THE FAR EAST

Speed Price Quality Reliability

FREQUENTLY ASKED QUESTIONS ANSWERED



How do we get started?

Initially we would require designs, quantities and timescales.

We can work from either or all of the following; Photographs, sketches or samples and in many cases even an informed conversation.

What is required for standard sizes or made to measure?

Standard sizes - which country/region are applicable i.e. U.S, U.K or E.U.

Made to measure - A standard industry form is fine or we have our own downloadable PDF measurement form and ideally accompanied by a front, side and back photograph of the performer.



How do you do fittings and alterations?

All garments are manufactured to allow alterations and fittings to be carried out with the greatest of ease, therefore manufactured with generous seam allowances, trousers with open back seams as well as unhemmed.

As long as we receive accurate measurements, alterations required 99% of the time are minimal.

Who supplies fabrics and other ancillary items?

Part of the reason why we are based where we are, is because South-East Asia is the epicentre for the manufacturing of fabrics, buttons, buckles, zips, trimmings etc. The range available is phenomenal so whether your production is Biblical, Victorian, Contemporary or a Spangled Spandexed Spectacular production, most of the time we are able to supply your requirements, and if time allows it then fabric samples can be sent out.

Or Alternatively if so required we are more than happy to use clients own supplied fabrics.

How can I supervise my costumes?

Skype video conferencing, emails, phone calls will generally suffice.

If time scales and budgets allow and warrant it, we are very happy to host a customer's visit to our workshop or alternatively a member of our team can visit a client.

With 30+ years of experience and with a vast array of types of productions, our experience enables us to have a good understanding of our customers' requirements.

Is there minimum or maximum quantity?

The simple answer is no, one off's made-to-measure is something we more than happy to be involved in, or if your requirements are for large multiples again no problem

What's it going to cost?

Always the most difficult question to answer until we have all the relevant information i.e. timescales, volumes, specifications etc. As a general rule of thumb we are at least 60% less than what it would cost to have items manufactured in NYC, L.A. or London.

How long to make?

Siam Costumes employ 30 full time staff in the manufacturing process, this include 3 pattern cutters, 2 fabric cutters, 10 tailors, 12 seamstresses and 3 finishers. As well as this we are able to call upon a further 10-20 part time staff as and when required.

Over the years as seen in our testimonials, clients have been amazed and appreciated our incredible turnaround times without ever compromising on quality.

Delivery?

Over a 12-month period hundreds of parcels are sent overseas to all parts of the world via DHL with a 3 working day guaranteed delivery. This enables the client as well as ourselves to track every step of the delivery process.

Over the past 30+ years we have never lost a consignment and 99% of the time the parcel arrives on time.

If urgently required we can also personally hand deliver.

We are also more than happy to send via clients chosen courier service.



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QUALITY. RELIABILITY



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